



24 March 2020

Dear Parents/Carers

Re: School closure FAQs

Thank you to all parents and carers for bearing with us during these unprecedented times, where we have had to make decisions in response to daily (and hourly) updates. We have received a number of similar queries so have put together this frequently asked questions document to help.

1. Should parents/carers report student illness during school closure?

There is no requirement to inform the school during this period of closure. However, you may wish to email admin@brockington.leics.sch.uk or call reception on 0116 2863722.

2. How can my son/daughter contact their teachers?

All communication should take place via the students' school email address. Students can email any member of staff from their school account. All work will be set through Show My Homework and should be submitted via this platform.

3. When are staff available?

The school remains open, with skeleton staff, for the supervision of children of key workers and vulnerable children. Reception is open from 8.30am-3pm each day and can be contacted on 0116 2863722; the admin@brockington.leics.sch.uk email account is checked daily. Teaching staff are available to respond to emails during the normal school hours of 8.30am-3pm.

4. My child is struggling to submit work by 4pm as we only have one laptop.

We appreciate that where IT equipment is shared, or for other circumstances, it may not be possible to submit work by 4pm each day, as initially stated. This is a totally unexpected situation that we all find ourselves in, and so plans we initially set up may well need adjusting as families themselves are adjusting to their new way of working and living.

5. How does my child know what work to complete each day?

All work is being set through Show My Homework. Some work is being set to be completed each day, whilst other work is more project based to cover a period of days. We are aware that each family structure and circumstances differ, and therefore would encourage parents and carers to support their child to find a format that works for them; for example, a structure could be set up based on the students' daily timetable.

6. My child is having IT difficulties, whom should I contact?

If a student has an issue accessing an online resource or anything else that is preventing them accessing IT from home, please email remotelarning@brockington.leics.sch.uk

7. What should Year 11 students be doing at this time?

To date, we have had very little further guidance from the Department of Education around the potential grading of students due to the cancellation of the exams in May/June. However, we would advise that students continue to study, to maintain the routines around study and to continue to keep knowledge fresh and ready for their next steps. We have asked staff to increasingly set work that will support them in their next stages of education, rather than prepare them for imminent exams.

At this time, we know that parents and carers diligently want to work with us in all that we do. However, we know that we also need to work with you and need to make adjustments too. At this time, the overriding factor is the safety of all in our families and in our communities. We will continue to set work for students to complete so that they can retain a sense of learning and of routine in their lives, but we know this routine will be very different for each family and the rate of completion may be different for each and every family.

We will continue to communicate with you regularly; thank you again for your continued support.

Yours sincerely

Sadie Batstone
Principal

